

OFFICE OF THE CITY TREASURER

2024 Property Tax Bill Information

Office: Treasurer

Address: City of Oak Creek

8040 S. 6th Street Oak Creek, WI 53154

Phone: (414) 766-7001 Website: <u>www.oakcreekwi.gov</u>

Office Hours: Monday through Friday, 7:30 a.m. – 4:00 p.m. (CST)

Due Dates:

• January 31, 2024 – Full Payment or 1st Installment

• March 31, 2024 – 2nd Installment

• May 31, 2024 – 3rd and Final Installment

IMPORTANT YEAR END INFORMATION:

CITY HALL CLOSED:
December 24th, December 25th,
December 31st, and January 1st.
No mail will be received on
these days.

December 31, 2024, is not a due date. To ensure a December receipt, payment must be **received in our office** by 2:00 p.m. (CST), on or before **December 30, 2024**. All payments received in our office after December 30, 2024, whether by wire, ACH, mailed directly by you or through a tax payment processing service, will be receipted as the date received.

Property Tax Information Availability:

The tax bills will only be mailed to the owner on record. The City of Oak Creek does not accept telephone or duplicate bill requests. To obtain tax information:

- GovTech Services, Inc: tax information will be made available as soon as
 possible for GovTech Escrow Pro or Portfolio customers only (the quickest,
 most efficient, and preferred method). To sign up, or for more information,
 visit their website at www.govtechtaxpro.com
- 2. City Web portal: tax information is available on or before the third Monday in December using the Land Records Portal found on our website. All 18 municipalities in Milwaukee County use the same portal (except the City of Milwaukee).

Real Time Website: www.oakcreekwi.gov

- Go to: I Want To, View, My Property Tax Information
- Choose the Accept and Sign In button in the Guest Sign In box.
- Enter the parcel # in the Property # box (no spaces or dashes)
- Choose the tax year you are looking for by entering it in the **Tax Information** box.
- Click Search or hit enter.
- Choose the correct property from the Search Results box.
- Click the Taxes link tab.
- You can print a copy of the tax bill/property summary from this page.
- 3. **Electronic Data:** Electronic files are available for \$100, payable in advance. Mail checks made payable to Treasurer, City of Oak Creek, along with a

written request to: Info. Tech Manager, City of Oak Creek, 8040 S. 6th Street, Oak Creek, WI 53154.

Payment of Property Tax Bills:

- 1. **GovTech:** GovTech Escrow Pro or Portfolio customers can begin creating online files as soon as the information is **(the quickest, most efficient, and preferred payment method)**. Wire and ACH payments are accepted from the day the tax bills are mailed through May 31st and must be received in our account by 2:00 pm (CST) on or before the due date.
- 2. **Mail:** Checks should be made payable to: Treasurer, City of Oak Creek and must include:
 - Tax payment listing with:
 - Tax parcel ID number (i.e., XXX-XXXX-XXX) (sorted by parcel ID)
 - Property address
 - Owner name(s)
 - Amount to be applied to each parcel (refunds are sent to the payer so please pay exact amount due only)
 - Contact Information: include a name and direct telephone number of who to contact with problems to avoid the check being returned unprocessed.
 - Mailing Address: include in case of problem with payment or overpayment to ensure that the payment/refund will be returned/sent to the correct office.
 - Multiple parcels with one check: There is a <u>limit of 50 parcels</u> that can be paid with one check. This limit allows us to divide the entries among multiple staff to process payments quickly and efficiently.
 - Receipts: Payment is receipted as the date we receive it. Receipt requests must include a self-addressed, postage paid envelope.
 - Postmarks are honored if all the following criteria are met:
 - It is mailed in a properly addressed envelope,
 - postmarked before midnight of the last date prescribed for making the payment,
 - with postage prepaid.

Delinquent Tax Information:

All delinquent tax will accumulate interest and penalty charges from February 1st at 1.5% per month on the unpaid principal balance. Delinquent notices will be mailed to the address on record in June. Payment of delinquent 2024 Real Estate Property Tax will be accepted by the City of Oak Creek through July 31, 2025, after which they will be turned over to Milwaukee County for collection. 2024 payments after July 31, 2025, and all prior year taxes must be mailed to the Milwaukee County Treasurer, 901 N. 9th Street, Room 102, Milwaukee, WI 53233. For more information please call (414) 278-4033.