

OAKCREEK
— WISCONSIN —

Residents' Guide to Community Services



Greetings from the Mayor



Welcome to the City of Oak Creek!

On behalf of myself and the entire Common Council, I would like to thank you for choosing our city to be your home. Residents here enjoy a fully balanced lifestyle – a great community atmosphere, an easily accessible location, an exceptional school system, and a thriving business community to meet your needs. Living in Oak Creek also means you have access to some of the highest quality public services in the area; Police and Fire service, Water, Health, Streets, Parks and Recreation, Forestry, and our Library are all available for you when you need their services.

We hope this guide answers some of the questions you have about City services and programs. The handy A to Z format will help you quickly navigate to the information you need. Still can't find what you're looking for? Don't hesitate to visit the City's website - or stop in to see us in person at the Civic Center - if you need additional information. Our staff is always ready to answer any questions you might have about City resources.

One of the best things about Oak Creek are the many activities and events going on all of the time. A great way to stay informed about all of the happenings is to follow us on social media, and read the City's Current magazine and seasonal Acorn publication. There is never a shortage of exciting events, places to visit, or people to meet in our city. Please take some time and discover and celebrate Oak Creek.

Welcome home!

Dan Bukiewicz
Mayor, City of Oak Creek

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Your City Administrator

The Mayor and Common Council, who serve on a part-time basis, appoint a City Administrator who serves as the Chief Administrative Officer of the City and carries out the executive management of the government. In this capacity, the City Administrator serves the residents of Oak Creek by carrying out the policies and directives of the Mayor and City Council.

The City Administrator runs the day-to-day operations of Oak Creek's government, oversees the City's eight departments and ten divisions and ensures that Oak Creek's government is operating efficiently and effectively for its residents.

In conjunction with various Department Directors, the City Administrator is also responsible for budget management, economic development negotiations, legislative initiatives, operational efficiency measures, policy development, labor negotiations, and the overall financial management of the City.



City Administrator Andrew J. Vickers

Your Common Council

The City of Oak Creek is governed under a Mayor/Council format, with the Mayor elected for a 3-year term. The Common Council, acting as the legislative branch of our municipal government, consists of six Aldermen, with one

elected from each of six districts. Aldermen are elected to 2-year, staggered terms. Our Mayor and Council members serve in a part-time capacity.



From left to right: District 1 Alderman Steven Kurkowski, District 2 Alderman Gregory Loreck, District 3 Alderman Richard Duchniak, Mayor Daniel Bukiewicz, District 4 Alderman Michael Toman, District 5 Alderman Kenneth Gehl, District 6 Alderman Christopher Guzikowski

Elected Official	Phone/Email
Dan Bukiewicz Mayor	(414) 208-5048 dbukiewicz@oakcreekwi.org
Steven Kurkowski District 1 Alderman	(414) 336-0125 skurkowski@oakcreekwi.org
Gregory Loreck District 2 Alderman	(414) 559-2169 gloreck@oakcreekwi.org
Richard Duchniak District 3 Alderman	(414) 840-7037 rduchniak@oakcreekwi.org
Michael Toman District 4 Alderman	(414) 807-3337 mtoman@oakcreekwi.org
Ken Gehl District 5 Alderman	(414) 570-0801 kgehl@oakcreekwi.org
Chris Guzikowski District 6 Alderman	(414) 759-5418 cguzikowski@oakcreekwi.org

Common Council Meetings

Common Council Meetings are regularly held the second and fourth Tuesday of every month at 7:00 p.m. in the Common Council Chambers • Oak Creek Civic Center, 8040 S. 6th Street.

Livestream:

Meetings are also webcast live on the City of Oak Creek website and archived for later viewing.

oakcreekwi.org/live

Agendas and Minutes:

Meeting agendas and minutes can be viewed or downloaded from the City website.

oakcreekwi.org/agendas

City of Oak Creek

Boards, Commissions and Committees

One of the many ways for the citizens of Oak Creek to become involved in the City's governmental decisions is by serving on a board, committee or commission. These groups were created to provide advice and recommendations to Council in order to address specific issues and concerns.

While not all of the committees have vacancies at this time, we invite interested residents to fill out the Boards, Commission & Committee Application, and submit it to the City Clerk's office. We will get back to you when openings occur.

- Board of Canvass
- Board of Health
- Board of Review
- Board of Housing & Zoning Appeals
- Celebrations Commission
- Community Development Authority
- Finance Committee
- Landscape & Beautification Committee
- Library Board
- Parks, Recreation & Forestry Commission
- Plan Commission
- Police & Fire Commission
- Standing Joint Review Board
- Tourism Commission
- Traffic & Safety Commission
- Water & Sewer Utility Commission

Board, Committee and Commission meetings are open to the public. A schedule of meeting dates, as well as meeting agendas, is available on the City's website.

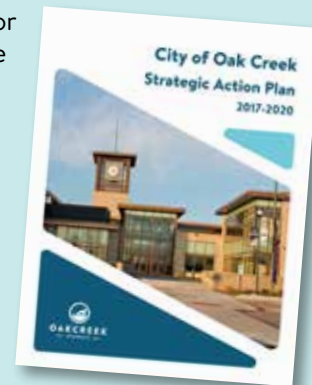
☎ (414) 766-7023

🌐 oakcreekwi.org/boards

Oak Creek Strategic Action Plan 2017-2020

The Strategic Action Plan for the City of Oak Creek is the Common Council's vision for the future direction of our community.

Six Critical Success Factors provide guidance for City programs, services and developments. They are the qualities we must get right in order to achieve our vision.



The Critical Success Factors that guide the plan are:



Vibrant and Diverse Cultural Opportunities



Thoughtful Development and Prosperous Economy



Safe, Welcoming and Engaged Community



Inspired, Aligned and Proactive City Leadership



Financial Stability



Quality Infrastructure, Amenities and Services

🌐 oakcreekwi.org/strategicplan

CITY VISION STATEMENT

Oak Creek: A dynamic regional leader, connected to our community, driving the future of the south shore.

City Awards and Accolades

Salute to Local Government Award - The Public Policy Forum awarded the City of Oak Creek an award for Innovation in Financial Management in 2015 for the Drexel Town Square project.

Business Journal Real Estate Awards - The Milwaukee Business Journal awarded the City of Oak Creek their 2016 Vision Award for the Drexel Town Square development and 2019 Best Public Project Award for Lake Vista Park.

Business of the Year - The South Suburban Chamber of Commerce named the City of Oak Creek its 2018 Business of the Year.

GFOA Budget Presentation Award - The City of Oak Creek's Annual Budget document was given a Government Finance Officers Association (GFOA) Distinguished Budget Presentation Award.

Aa2 Bond Rating - Oak Creek has an Aa2 bond rating from Moody's.

About Our City

Founded in 1955, the City of Oak Creek is located along the western shore of Lake Michigan in the southeast corner of Milwaukee County and adjacent to the City of Milwaukee. Oak Creek, with its 28.4 square miles of area, enjoys an enviable location in the Midwest. Not only is Oak Creek a part of the Milwaukee Metropolitan area, but it is only 85 miles from the heart of Chicago and 330 miles from Minneapolis both via Interstate 94.



Many of our residents have moved here to enjoy the suburban and rural atmosphere while, at the same time, taking advantage of the urban services provided by the City, as well as the professional sports and cultural activities provided within the metropolitan area.

Oak Creek continues to be one of the fastest growing cities in Wisconsin. From 2000 to 2010 the population grew from 28,456 to 34,451 people, an increase of over 20 percent. In addition to population growth, over the last 15 years the City has seen significant retail and industrial growth.

In 2015, the Oak Creek’s government operations and Library moved into their new home: the Oak Creek Civic Center in the newly developed Drexel Town Square. This transformational, mixed-use development, situated on 85 acres once occupied by a Delphi plant, is now the heart of our community’s downtown. Surrounding the Civic Center, with its iconic clock tower, is a mix of upscale apartments, restaurant and retail establishments, a medical facility, a hotel, a large public park, and a welcoming town square! As designed, Drexel Town Square has become the central meeting place for friends and families to stop for a meal and to enjoy the many City events throughout the year.

Our City’s Unique History

Did you know that “once upon a time”, the Town of Oak Creek was the underdog when it took on the City of Milwaukee in an incorporation battle?

When the Town of Oak Creek was established in 1840, only 40 families lived here, but access to the lake and railroad, and the growth of industry to the area caused the population to grow. When the Wisconsin Electric Power Company built a power plant in Oak Creek in 1951, the City of Milwaukee wanted to annex the town into its boundaries. The Oak Creek Town Board and many residents of Oak Creek did not want to become part of the City of Milwaukee, so they began to fight to become a city of their own. However, under state statutes at the time, town government didn’t have the authority to incorporate.

But that didn’t stop town leaders. They decided to try to get that law changed. Town Attorney Anthony X. Basile drafted a law, which has become known as the Oak Creek Law, to allow the town to hold a referendum on the incorporation. The Wisconsin State Senate passed the law, and Oak Creek scheduled its referendum for October 27, 1955. Voters would get to decide if Oak Creek would become a city.

Milwaukee officials were unhappy when they found out that Oak Creek was trying to incorporate, and wanted to block the referendum. To do this, they had to deliver legal papers to Oak Creek officials, but they never got the chance. The Town’s officials went into hiding to avoid being summoned. Some moved in with relatives and friends so they could not be found. One hid in an attic. Only town employees, acting as

messengers, knew of their whereabouts.

The referendum was held as scheduled. The results: 2,107 voted for incorporation and 126 voted against it. A town employee, who had to take the ballots to where Town Clerk John W. Trost was hiding in Milwaukee, changed cars twice and drove through a field because he feared he was being followed.

The City Charter was finally signed by State officials on December 15, 1955, designating Oak Creek as a fourth class city. This made it impossible for Milwaukee or anyone else to try to annex them.

The City’s first officials were Mayor Arthur Abendschein (pictured below), City Clerk John Trost and Treasurer Fred Brinkman.

Source: The Milwaukee Journal and the Oak Creek Chamber of Commerce



Stay Connected

The Oak Creek Current

The **Oak Creek Current** is the official magazine of the City of Oak Creek. Published by the City of Oak Creek, the Oak Creek-Franklin Joint School District (OCFJSD) and MATC's Oak Creek Campus, the **Current** is mailed to every resident and business in the city in February, May, August and December. Franklin families attending OCFJSD schools also receive a mailed copy. The **Current** contains City and community news, feature articles, and upcoming events in the City of Oak Creek.



Want to advertise in the **Current**?

- ☎ (414) 962-7002
- ✉ info@oakcreekmagazine.com
- 🌐 oakcreekmagazine.com

The Acorn Newsletter and Recreation Guide

The **Acorn Newsletter and Recreation Guide** is your go-to resource for Oak Creek services, programs, activities and more. Filled with timely City news, a calendar of events, and a comprehensive recreation program guide, the **Acorn** is published three times a year, and is mailed to residents in April, August, and December.

Besides what you read in the **Current** and the **Acorn**, how do you know what's going on? Here's where to look:

Social Media Accounts

- 📍 City of Oak Creek
- 📍 Oak Creek WI Public Library
- 📍 Oak Creek Police
- 📍 Oak Creek Fire Department
- 📍 Oak Creek Health
- 📍 Oak Creek Recreation
- 📍 Visit Oak Creek
- 📍 @CityofOakCreek
- 📍 @OakCreekPubLib
- 📍 @Oak_Creek_FD
- 📍 @OakCreekPolice
- 📍 @OakCreekHealth
- 📍 @CityofOakCreek
- 📍 @OakCreekLibrary
- 📍 @OakCreekPolice

Hashtags:

- #MyOakCreek
- #OakCreekPublicLibrary

Oak Creek Websites

- 🌐 oakcreekwi.org
- 🌐 oakcreeklibrary.org
- 🌐 visitoakcreek.com

eNotifications

Subscribe to occasional updates regarding upcoming events and city news.

- 🌐 oakcreekwi.org/enotify

Mobile Alerts

During an emergency or disaster, the City has the ability to call your home with emergency updates.

If you do not have a "landline" in your home, your mobile phone must be registered to receive these important messages. Sign up for mobile alerts here:

- 🌐 oakcreekwi.org/alerts



Have a Question or Concern?



1. Building Permits

☎ Inspection Division (414) 766-7000
🌐 oakcreekwi.org/insp

2. Buses/Public Transit

☎ Milwaukee County Transit System (414) 344-6711
🌐 RideMCTS.com

3. Diggers' Hotline

☎ 811
🌐 diggershotline.com

4. Fire Hydrants

☎ Water and Sewer Utility (414) 570-8210
🌐 water.oak-creek.wi.us/

5. Library

☎ (414) 766-7900
🌐 oakcreeklibrary.org

6. Noise Problems

☎ Police Department (414) 762-8200 ext. 0

7. Parking (winter)

☎ Police Department (414) 766-7600 ext. 0
🌐 oakcreekwi.org/parking

8. Parks and Trees

☎ Parks and Forestry Divisions (414) 570-5682
🌐 oakcreekwi.org/dpw

9. Pet Licensing

☎ Treasurer's Office (414) 766-7000
🌐 oakcreekwi.org/petlicense

10. Potholes/Road Concerns

☎ Department of Public Works (414) 570-5682
🌐 oakcreekwi.org/cra-request

11. Power Outage

☎ WE Energies (800) 662-4797
🌐 we-energies.reportmyoutage.com

12. Property Taxes

☎ Treasurer's Office (414) 766-7000
🌐 oakcreekwi.org/treasurer

13. Recreation Programs

☎ Recreation Department (414) 766-7920
🌐 oakcreekwi.org/rec

14. Street Lights (outages)

☎ Department of Public Works (414) 570-5682
🌐 oakcreekwi.org/cra-request

15. Traffic Signals

☎ Engineering Department (414) 766-7000
🌐 oakcreekwi.org/cra-request

16. Trash Collection/Recycling

☎ Advanced Disposal (262) 679-0860
🌐 oakcreekwi.org/cra-request



A to Z of Services and Programs



Agendas and Minutes

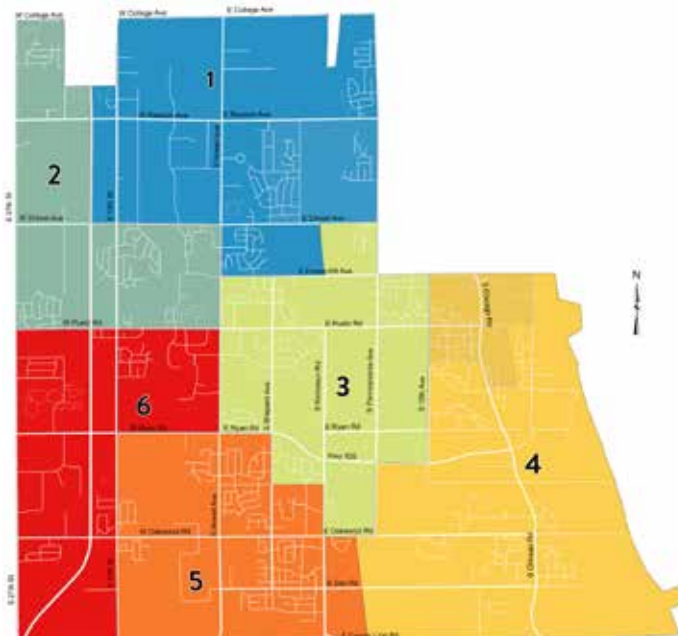
See page 3.

Aldermanic Districts

The City is divided into six aldermanic districts, with one elected alderperson representing the residents of that district. These six elected officials represent residents by serving on the City's Common Council.

For a larger map or to determine who your alderperson is:

📍 oakcreekwi.org/aldermanicdistricts



Animal Control

Contact the Police Department to report lost/found domestic animals. Other problems with domestic animals or wildlife are handled through the Milwaukee Area Domestic Animal Control Commission (MADACC).

The City will remove dead animals on City roads only. To report a dead animal please contact the Department of Public Works. If you see a dead animal on a county road, please report it to Milwaukee County.

The City Health Department oversees rabies prevention for all reported animal bites that occur in the City. Animal bites should be reported to the Police Department.

Note: The City does not pick up any animal, alive or dead, on private property. It is the property owner's responsibility to call a local animal control contractor for assistance.

📞 Police Department (414) 762-8200

📍 oakcreekwi.org/police

📞 Department of Public Works (414) 570-5682

📍 oakcreekwi.org/dpw

📞 MADACC (414) 263-8500

📍 madacc.org

📞 Milwaukee County (414) 257-6566

📍 county.milwaukee.gov

Appliance Recycling

See [Recycling](#).

Aquatics

The Oak Creek High School swimming pool is open for public use through the Oak Creek Franklin School District Community Education program.

📞 School District Youth Programs (414) 768-6173

📍 ocfsd.org/youth-programs/aquatics

Assessments

The City of Oak Creek Assessor's Office is responsible for the maintenance of all property ownership information, a complete description of each property, and the valuation of all taxable property.

☎ (414) 766-7000
 🌐 oakcreekwi.org/assessor

Athletic Fields and Facilities

Parks throughout the city offer a variety of different amenities. The City maintains 17 softball and 1 baseball diamond, several open sports fields, a disc golf course, a cricket field, and skate park, and numerous other offerings. Many of the sports fields and courts are reservable. There are also 13 tennis courts and 4 pickleball courts available, first come, first served, or reservable by the hour. For a complete facility listing, please consult the latest issue of the Acorn.

☎ (414) 766-7920
 🌐 oakcreekwi.org/parks



b Beach Water Quality Monitoring

Bender Beach is a popular place to swim in the summer. During summer months, the Health Department monitors E. coli measurements

at least twice weekly to help ensure swimming safety. Signage on the beach indicates whether it is safe to swim, and beach advisories and closures can be found at www.wibeaches.us.

☎ (414) 766-7950
 🌐 oakcreekwi.org/health



Birth Certificates

See [Vital Records](#).

Boards, Committees and Commissions

See page 4.

Branch Pickup

The Department of Public Works conducts four branch pickups annually beginning May 1, July 1, September 1 and November 1. Branches need to be curbside by 6:45 a.m. on these dates to be guaranteed a pickup. Branches should be stacked with cut ends towards the street. Stumps and logs should be separated from the branches. Contractor generated waste will not be picked up.

Branches may be brought into the Recycling Yard year round.

☎ (414) 570-5682
 🌐 oakcreekwi.org/cleanup

Building Permits

See [Permitting](#).

Burning

Prior to any open burning, notify the Oak Creek Fire Dispatch. Remember to follow safe burning guidelines.

☎ (414) 762-8200
 🌐 oakcreekwi.org/openburning

Buses/Public Transit

Oak Creek is served by Milwaukee County Transit System Routes 80 and Purple Line.

☎ (414) 344-6711
 🌐 RideMCTS.com

Business Licenses

See [Licensing](#).

c Child Care Facilities

The Wisconsin Department of Children and Families YoungStar website rates thousands of child care programs all over Wisconsin, so you can find a program that's right for your family. Find in-depth information on each provider, including their hours, location, accreditation, evaluation history, and any regulatory violations they've received.

☎ (888) 713-KIDS
 🌐 childcarefinder.wisconsin.gov/Search/Search.aspx

Child Health and Development

The Oak Creek Health Department offers a number of services related to child health and development.

☎ (414) 766-7950
 🌐 oakcreekwi.org/health

Breastfeeding Support

The Health Department has a Certified Lactation Counselor (CLC) on staff to assist with breastfeeding questions or concerns by appointment.

Child Development

The Health Department offers resources and referrals to ensure your child is meeting important developmental milestones. A developmental screening tool, the Ages and Stages Questionnaire (ASQ), is available to all Oak Creek residents at no cost from the Oak Creek Health Department. Staff will assist with understanding screening results and will provide additional resources or referrals as necessary or requested.



Car Seat Checks

The Health Department offers free car seat checks to all residents to provide education on proper installation and use. Additionally, car seats may be available if you cannot afford one. Contact the Health Department for availability and qualifications.

Infant Home Visitation

All new infants in Oak Creek are eligible to receive a free home visit from a public health nurse. The public health nurse can weigh the infant, answer questions, offer breastfeeding support, and discuss concerns. Contact the Health Department to request a visit.

Pregnancy Testing

The Health Department provides pregnancy testing and verification for a fee. Contact the Health Department for more information or to schedule an appointment.

Safe Sleep Program

The Health Department offers resources and information on safe infant sleep. Additionally, if you cannot afford a safe place for your baby to sleep, the City may have a free pack 'n play available. Please contact the Health Department for availability and qualifications.

Christmas Tree Disposal

See [Cleanup Services](#).

Citizen Requests for Service

The Citizen's Request for Action (CRA) is a tool for residents to request a number of City services. This online application is easy to use, and allows the resident to track the progress of their request.

oakcreekwi.org/cra-request



City Clerk

The City Clerk's office helps facilitate the City's flow of information not only among City departments, but also between the government and the public. It is also responsible for the City's record keeping, administering the election process and fulfilling Open Records requests.

(414) 766-7023

oakcreekwi.org/clerk

City Employment

View available positions and apply online.

oakcreekwi.org/jobs

NeoGov Employment Application Technical Support

(855) 524-5627

City Hall

Oak Creek City Hall is located within the Civic Center, 8040 S. 6th Street. Hours: Monday through Friday, 7:30 a.m. to 4:00 p.m. (excluding designated holidays.)

(414) 766-7000

oakcreekwi.org



City Publications

See [Stay Connected](#) on page 6.

oakcreekwi.org/government/stay-connected

Cleanup Services

The Department of Public Works offers a variety of cleanup services throughout the year.

(414) 570-5682

oakcreekwi.org/cleanup

Christmas Tree Disposal

The Department of Public Works collects real Christmas trees regularly throughout the month of January. Please place your trees curbside for this collection.

Spring and Fall Citywide Cleanups

The City conducts cleanups beginning May 15 and November 15 each year for residential homes and condos that have City provided trash and recycling pickup. There is no charge for these pickups, but there is a charge for freon appliances and televisions. Pre-payment is required for these items: freon appliances \$15/each and TV's \$20/each.

Items must be roadside prior to 6:45 a.m. on the 15th to be guaranteed a pickup. Doors must be removed from refrigerators and freezers. Carpet and padding rolls must not exceed 4 feet in width. The following will **NOT** be picked up: paint, tires, batteries, fluorescent lights, hazardous materials, grass clippings, leaves, branches, concrete, dirt, gravel, shingles and recyclables.

Special Pickups

In addition to the spring and fall cleanups, the City provides special Friday pickups for residential homes and condos that have City-provided trash and recycling pickup for a fee of \$25. Freon appliances require an additional fee of \$15/each, and televisions \$20/each. The following will **NOT** be picked up: paint, tires, batteries, fluorescent lights, hazardous materials, grass clippings, leaves, branches, concrete, dirt, gravel, shingles and recyclables.

Payment for Special Pickups

Checks payable: “Oak Creek DPW” or “City of Oak Creek”

In person payment:

Department of Public Works, 800 W. Puetz Road
7:00 a.m. - 3:00 p.m. weekdays

By mail payment:

Mail to the above address with:

1. A list of what is being picked up
2. The Friday date you are looking to have it picked up
3. Your address and phone number
4. Include any additional fees for freon appliances and televisions

Code Enforcement

Environmental Concerns

The Health Department investigates and addresses environmental conditions that may negatively impact health. Contact the Health Department to report a concern.

☎ (414) 766-7950
🌐 oakcreekwi.org/health

Licensed Facility Concerns/Complaints

The City investigates all complaints of licensed facilities, including hotels/motels, pools, restaurants, and retail food establishments. Contact the Inspections Division to report a concern or complaint.

☎ (414) 766-7000
🌐 oakcreekwi.org/insp

Noise Complaints

No one in the City can create or maintain loud noise that is prolonged or unusually loud. Some of the noises are restricted between the hours of 10:00 p.m. and 8:00 a.m.

☎ (414) 762-8200 ext. 0

Property Exterior Maintenance

By City Ordinance, the exterior of all properties and premises within the city must be kept clean, safe, and free from the accumulation of debris and refuse. Contact the Inspections Division to report a concern or complaint.

☎ (414) 766-7000
🌐 oakcreekwi.org/cra-request

Weed/Grass Complaints

To report tall weeds and/or grass, contact the Department of Public Works or submit a request for service on the Citizen Request for Action module.

☎ (414) 570-5682
🌐 oakcreekwi.org/cra-request

Common Council

See page 3.

Communicable Diseases

Wisconsin State Statues require medical professionals to report certain diseases to the Health Department. The Health Department investigates each suspected disease case to limit the spread of disease in the community.

☎ (414) 766-7950
🌐 oakcreekwi.org/health

Community Health Improvement Plan

The Oak Creek Community Health Improvement Plan (CHIP) is developed with local health data and assists with program planning. Community residents are invited to participate in taskforces to develop strategies to address each CHIP priority. Please contact the Health Department for more information.

☎ (414) 766-7950
🌐 oakcreekwi.org/health

Community Development

The Department of Community Development is responsible for assisting the leaders and citizens of Oak Creek in defining and achieving their long-term vision for the community and its neighborhoods through the implementation of sound land use planning. This department serves as the focal point for all new development proposed in the City, and is often the first contact for landowners, realtors and developers.

☎ (414) 766-7000
🌐 oakcreekwi.org/dev

Complaints

Do you need help with a City service? Use Oak Creek’s Citizen Request for Action (CRA) tool. This easy-to-use online application allows residents to make and track requests.

☎ (414) 766-7000
🌐 oakcreekwi.org/cra-request

Connect with Us / Stay Informed

See page 6.

County Court

☎ (414) 278-5362
🌐 county.milwaukee.gov/EN/Courts

CPR Education and Resources

The Oak Creek Fire Department offers CPR training to residents. Please call Fire Station 3 to place your name on a list. You'll be notified when classes are scheduled.

☎ (414) 570-5630



PulsePoint Application

If you have been trained in CPR, download the PulsePoint application for your mobile phone. This innovative mobile app alerts citizens when there is a need for CPR in their immediate area, and displays the location of the nearest AED (Automatic External Defibrillator). Any CPR-trained resident who has downloaded the app then can potentially provide life-saving chest compressions while first responders are en route to the scene.

🌐 pulsepoint.org

Crime Stoppers

Report crimes/tips anonymously at Oak Creek Crime Stoppers.

☎ (414) 766-7699

Culverts

The Department of Public Works is responsible for installing new or replacement culverts. If a culvert appears to be failing, please call for a quote. No labor will be charged for a replacement culvert but the homeowner is responsible for the cost of supplies. Parts and labor are charged for new installations.

☎ (414) 570-5682

🌐 oakcreekwi.org/dpw



Daycares

See [Child Care Facilities](#).

Death Certificates

See [Vital Records](#).

Decks

See [Permitting](#).

Diggers Hotline

If you are planning a project that involves digging, state law requires you to notify Diggers Hotline at least three working days in advance. They will come to your home at no charge to mark the buried utilities on your property, so they won't be cut or damaged by you or your contractors.

☎ 811

☎ Emergency Only (877) 500-9592

🌐 diggershotline.com

Drainage / Ditching

Ditching and/or drainage issues can be addressed by contacting the Department of Public Works.

☎ (414) 570-5682

🌐 oakcreekwi.org/dpw

Drivers License

See [WI Department of Motor Vehicles](#).

Driveways

See [Permitting](#).



E-Cycling

See [Recycling](#).

Elections

Please call the City Clerk's Office or visit the Election page of the City's website if you have questions about upcoming elections including absentee voting or becoming and election official (poll worker). To find information including your correct polling location, verification of voter registration and new voter registration, please visit the MyVote Wisconsin website.

☎ (414) 766-7023

🌐 oakcreekwi.org/elections

🌐 myvote.wi.gov

POLLING LOCATIONS		
District	Ward	Location
1	1-2-3	School Administration Building 7630 S. 10 St.
2	4-5-6	Oak Creek Assembly of God 7311 S. 13 St.
3	7-8-9	American Legion Post 434 9327 S. Shepard Ave.
4	10-11-12	National Armory Guard 8520 S. Howell Ave.
5	13-14-15	Parkway Church 10940 S. Nicholson Rd.
6	16-17-18-19	Oak Creek Community Center 8580 S. Howell Ave.

Election Signs

See [Signs \(Temporary\)](#).

Electric and Gas Utility

See [WE Energies](#).

Electrical Permits

See [Permitting](#).

Emerald Ash Borer

For questions regarding Emerald Ash Borer, please contact the Urban Forester.

☎ (414) 570-5685
🌐 oakcreekwi.org/forestry

Emergency Alert System

Sign up for emergency alerts to stay informed about emergency situations in Oak Creek. For more information, see page 6.

🌐 oakcreekwi.org/alerts

Emergency Preparedness

Disasters and emergencies can happen at any time. The Health Department's "12 Months of Preparedness Campaign" encourages people to make a plan, build a kit and be informed! More information is located on the Health Department website.

(414) 766-7950
🌐 oakcreekwi.org/health

Emergency Services

Oak Creek residents, businesses and visitors are provided emergency services through full-time Police and Fire Departments. Please see the separate entries for Fire and Police for specific information.

☎ **For emergencies, dial 9-1-1**

Employment

See [City Employment](#).

Engineering Department

The City's Engineering Department is responsible for the design, inspection and administration of public works infrastructure improvements within the City. It is divided into two collaborative Divisions: Engineering Services and Inspection Services.

Engineering Services Division

The Engineering Services Division manages all land development activities, performs traffic management, and handles environmental issues for the City.

☎ (414) 766-7000
🌐 oakcreekwi.org/eng

Inspections Division

The Inspections Division staff assists residents and contractors in the issuance of permits, and inspecting all new and renovated building construction for code compliance.

☎ (414) 766-7000
🌐 oakcreekwi.org/insp



CITY EVENTS

Annual City Events include:

- Winter Festival
- Community Easter Egg Hunt
- Oak Creek Beer Garden
- Shred Day
- Farmers Market
- Summer Soulstice
- Fourth of July Celebration
- Dog Day at Drexel
- Outdoor Movie Nights
- Traveling Food Truck Tour
- National Night Out
- Sneak Peek at Oak Creek
- Fall Festival
- Community Trick or Treat and Safe Site
- Holiday Tree Lighting



Events

From festivals and food trucks, to Fourth of July parades and fireworks, Oak Creek hosts many great events for residents and visitors to enjoy! Additionally, the Library, Recreation Department, Police Department and Fire Department offer programs. To keep up on everything the City has to offer, read the Current and the Acorn, and be sure to follow us on Social Media.

☎ (414) 766-7000
🌐 visitoakcreek.com
🌐 facebook.com/VisitOakCreek



Facility Rentals

The City has a variety of facilities available to rent for family functions, meetings and corporate events.



Oak Creek Civic Center Meeting Rooms

☎ (414) 766-7905
🌐 oakcreeklibrary.org/meeting-room-rentals/

Parks, Pavilions and Picnic Packs

☎ (414) 766-7920
🌐 oakcreekwi.org/rec

Falls Prevention Program

The Health Department offers Stepping On, a 7-week falls prevention class, twice annually. Contact the Health Department for more information or to register.

☎ (414) 766-7950

🌐 oakcreekwi.org/health

Farmers Market

The Oak Creek Farmers Market is held every Saturday, 9 a.m. – 1 p.m., June – October at Drexel Town Square.

🌐 visitoakcreek.com



Fencing

See [Permitting](#).

Finance Department

The Finance Department is responsible for the accounting and financial reporting of all of the City's operations, including the coordination of the annual budget.

☎ (414) 766-7000

🌐 oakcreekwi.org/finance

Fire Department

The Oak Creek Fire Department responds to all emergency requests within the City's borders as well as providing fire, emergency medical and rescue services to the community from their three stations within the city. It also provides fire prevention and community education opportunities to Oak Creek's residents and businesses.

☎ **For emergencies, dial 9-1-1**

Non-emergency numbers:

☎ Station 1 (414) 570-5610

☎ Station 2 (414) 570-5620

☎ Station 3 (414) 570-5630

🌐 oakcreekwi.org/fire



Fire Hydrants

Notice a leaking fire hydrant within the city? Please notify the Water and Sewer Utility.

☎ (414) 570-8210

🌐 water.oak-creek.wi.us/

Firewood

The Department of Public Works often has firewood available for pickup. The user must provide a signed agreement stating that firewood will be used for personal purpose at the designated address, as a means of preventing the spread of Emerald Ash Borer. These forms are available at the Department of Public Works.

☎ (414) 570-5682

🌐 oakcreekwi.org/dpw

Fireworks

The sale and use of fireworks are prohibited in the City of Oak Creek.

☎ (414) 766-7000

🌐 oakcreekwi.org/government/municipal-code/



Garages

See [Permitting](#).

Garbage and Recycling

Residential trash and recycling carts are distributed and maintained by Advanced Disposal. All trash and recycling must be placed in the carts, with the lids closed, in order to be picked up. Carts should be curbside by 6:45 a.m. on day of collection but no earlier than 6:45 p.m. of the day prior.

Carts should be stored on private property but not in front yard setbacks, and should be returned to the original storage location on the same day of collection. Visit our website for more information on cart placement on pickup days.

Advanced Disposal observes the following holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day and Christmas Day.

Trash Pickup, Curbside

Trash is collected by Advanced Disposal on the same day each week. When there is a holiday during the regular collection days of Monday through Thursday, from the holiday day forward, pickup days will be one day later than normal for the holiday week only. The regular schedule will then resume the following week.

Recycling Pickup, Curbside

Recycling is collected by Advanced Disposal on the same day as your trash pickup, but every other week. As with Trash Pickup, there is a modification of collection during holiday weeks. (See above.) Advanced Disposal annually mails a recycling calendar and map to residents.

☎ Advanced Disposal (262) 679-0860

Garden Clippings

See [Yard Waste](#).

Gazebos

See [Permitting](#).

Government TV

Common Council Meetings and Plan Commission meetings are streamed live on the City website at oakcreekwi.org/live. The live stream is available when the meetings are in open session. Archived meetings will appear in the Government TV section of the City's website the following day.

☎ (414) 766-7000
🌐 oakcreekwi.org/live

Grass Clippings

See [Yard Waste](#).



Hazardous Waste

The Milwaukee Metropolitan Sewage District provides resources for where to dispose of a variety of hazardous waste materials.

☎ MMSD (414) 225-2066
🌐 mmsd.com/what-you-can-do/home-haz-mat-collection

Health Department

The Health Department is committed to improving the health and well-being of Oak Creek residents. It does this through a variety of programs and services such as health clinics, health and wellness programs, emergency preparedness and response initiatives, and infectious disease prevention.

The Health Department is located inside the Civic Center at 8040 S. 6th Street, and is open from 8 a.m. until 4 p.m. weekdays.

☎ (414) 766-7950
🌐 oakcreekwi.org/health

Historical Society

Founded in 1964, the Oak Creek Historical Society, on the corner of 15th and Forest Hill Avenues, maintains a museum complex comprised of five historic buildings and one building containing other displays along with the archives and a gift shop.



They are an all-volunteer, non-profit organization and are affiliated with the State Historical Society of Wisconsin, and welcome visitors every summer Sunday from 2 p.m. to 4 p.m. or by appointment for other times.

🌐 plschu.wixsite.com/ochistorical
✉ roweworld@att.net

Hot Tubs

See [Permitting](#).

Hunting

Oak Creek Municipal Code (Section 11.20) regulates the use of firearms and other weapons within city limits. It prohibits hunting and trapping, with the exception of live trapping to remove and relocate nuisance animals and bow hunting as allowed by WI State law and section (f) of ordinance 2704. Please see Section 11.20 of the Oak Creek Municipal Code for more information.

🌐 oakcreekwi.org/government/municipal-code



Immunizations

The Health Department provides immunizations to eligible children and adults. Contact the Health Department for more information or to schedule an appointment.

☎ (414) 766-7950
🌐 oakcreekwi.org/health



Leaves

See [Yard Waste](#).



Library

The Oak Creek Public Library is located at 8040 S. 6th Street. Library cards are available free of charge for Milwaukee County residents 4 years of age and older. A valid photo ID and proof of current address is required. Youth 16 years of age and younger must have a parent or guardian present at time of registration.

☎ (414) 766-7900
🌐 oakcreeklibrary.org

Register for Your Card Online

🌐 countycat.mcfls.org/selfreg

Programs

☎ (414) 766-7900
🌐 oakcreeklibrary.org/events
🌐 facebook.com/oakcreeklibrary

Licensing

The following require licensing in the City of Oak Creek: Dogs and Cats, Secondhand Jewelry/Article Dealers, Transient Merchants, Liquor, Bartenders, Cigarettes/Tobacco, and Amusement. See the City's webpage for a full listing of required licenses.

☎ (414) 766-7000

🌐 oakcreekwi.org/permits

Liquor Licenses

See [Licensing](#).

Lost/Found Domestic Animals

See [Animal Control](#).



Maps

Users can easily search for and view location-based information such as zoning, land values, and aerial photography from the comfort of their home, computer or mobile device.

☎ (414) 766-7000

🌐 oakcreekwi.org/gis

Marriage Licenses

Marriage Licenses can be obtained at the Milwaukee County Clerk's Office.

☎ (414) 278-4070

🌐 county.milwaukee.gov/EN/County-Clerk/Marriage-License

Mayor

See pages 2 and 3.

Medication Collection

There is a drop box located at the Police Department to dispose of medications. Please visit the Health Department website for information regarding items that can and cannot be disposed of in the drop box. The Health Department also offers medication lockboxes for purchase.

☎ (414) 766-7950

🌐 oakcreekwi.org/health

🌐 oakcreekwi.org/police



Mulch

Mulch is often available for free pickup at the Recycling Yard. Residents may call the Department of Public Works to be put on a list to have mulch delivered to their homes for \$25 per load (4-5 yards).

☎ (414) 570-5682

🌐 oakcreekwi.org/dpw

Municipal Code

The Municipal Code is a published compilation of City laws and their revisions organized according to subject matter (arranged by title, chapter and section). The Municipal Code is updated periodically as new ordinances are adopted by the City Council.

🌐 oakcreekwi.org/government/municipal-code

Municipal Court and Payments

The City of Oak Creek Municipal Court has exclusive jurisdiction over traffic and ordinance violations that occur within the city limits. The court also hears juvenile matters, such as truancy, underage drinking, drug offenses and curfew violations, among others.

The Oak Creek Municipal Court is open for payment, Monday – Friday 8:00 a.m. – 5:00 p.m. inside the Police Department at 301 W. Ryan Road. Online payments are also accepted.

☎ (414) 766-7621

🌐 oakcreekwi.org/PayCitation

🌐 oakcreekwi.org/clerk



Noise Complaints

See [Code Enforcement](#).

Nursing Education

Public Health Nurses are available to discuss health concerns such as well-being, home safety issues, referrals for local health resources, and more. Contact the Health Department to speak with a nurse.

☎ (414) 766-7950

🌐 oakcreekwi.org/health



Oak Creek Franklin School District Community Education Program

☎ (414) 768-6173

🌐 ocfsd.org/youth-programs

Open Record Requests

Open record requests may be submitted to the City Clerk. Accident reports are available by contacting the Oak Creek Police Open Records staff. Requests are filled "first-come, first-served" basis.

City Hall

☎ (414) 766-7000

🌐 oakcreekwi.org/clerk

Police Department

☎ (414) 766-7655

🌐 oakcreekwi.org/government/departments/police/services/open-records

✉ ocpdopenrecords@oakcreekwi.org

Oak Creek City and School Park Facilities

Abendschein Park
1311 E. Drexel Avenue

Camelot Park
7385 S. Chapel Drive

Carollton School Park
8965 S. Carollton Drive

Cedar Hills School/Johnstone Park
2225 W. Sycamore Avenue

Chapel Hills Park
6735 S. Highfield Drive

Drexel Town Square
361 W. Town Square Way

**Emerald Preserve/
Dale Richards Trail**
8031 S. 6th Street

Greenlawn Park
7628 S. Howell Avenue

Haas Park
4215 E. Elm Road

Kickers Creek Park
8460 S. Chicago Road

Lake Vista Park
4001 Lake Vista Parkway

Manor Marquette Park
801 E. Marquette Avenue

Mardeand Park
10550 S. Oakview Parkway

Meadowview School Park
10420 S. McGraw Drive

Henry Miller Park
315 E. Groveland Drive

Oak Creek High School
340 E. Puetz Road

Oak Leaf Park
401 W. Centennial Drive

Otjen Park
9330 S. Chicago Road

Riverton Meadows Park
2801 Honeysuckle Drive

Shepard Hills School Park
530 E. Shepard Hills Drive

South Hills Park
9299 S. 22nd Street

Veterans Memorial Park
552 W. Rawson Avenue

Willow Heights Park
1111 W. Weatherly Drive



Parks

The City has a variety of parks. We have two indoor shelters and several open air shelters available for rental. Most include playground equipment, sport fields or courts, and open play areas. See Acorn or Recreation webpage for more information and Map.

☎ (414) 766-7920

🌐 oakcreekwi.org/parks

Parking Restrictions, Winter

December 1 through March 31, parking is not allowed on the streets during the following hours: Monday through Friday from 2 a.m. to 6 a.m., Saturday and Sunday from 2:30 a.m. to 6 a.m.

☎ (414) 762-8200 ext. 0

🌐 oakcreekwi.org/parking

Patio, Concrete

See [Permitting](#).

Permitting

Following is a list of some of the most requested items related to permits. See the City website for a full listing of all required permits.

☎ (414) 766-7000

🌐 oakcreekwi.org/permits

Building

Any structural changes, additions, alterations/remodel, and new structures require a building permit.

Deck

A permit is required for any type of deck installation. Concrete patios do not require a permit. Please contact the Engineering Department and Zoning Administrator for any restrictions.

Driveway Approach

A driveway approach permit is required for new or replacement of the entrance portion of the driveway (the portion that lies within the public road right-of-way, approximately 16 feet from road or curb) and it must be concrete or asphalt. Gravel approaches are not allowed. There is no permit required for the main driveway portion that is constructed on private property. However, concrete/asphalt or gravel must be 5 feet or the size of an easement away from the property line. Please contact Diggers Hotline before you dig.

Electrical

Any electrical work requires an electrical permit.

Fencing

A permit is required for installing any length and type of fencing. The City does not mark your property lines nor have any involvement in property line disputes. Please contact Diggers Hotline before you dig.

Garages

A permit is required for any accessory structures larger than 10 x 12 (120 square feet). Sheds 120 square feet or less shall follow the setback guidelines of 5 feet from any property lines and 10 feet from the house.

Gazebos

A permit is required for any type of gazebo installation.

Hot Tubs

A building permit is required for installing a hot tub on an existing grade. An electrical permit is required. If placing the hot tub on a previously installed deck, a building permit is required.

Patios, Concrete

Does not require a permit. Any poured concrete slabs for a future garage will require a permit. Otherwise slab will be included in the garage permit. Please contact the Engineering Department and Zoning Administrator for any restrictions.

Plumbing

Any plumbing work requires a plumbing permit. This includes new or replacement water heater and dishwasher, and any plumbing fixtures.

Ramps

A permit is required for any type of ramp installation.

Shingles

No building permit required unless adding a third layer or structural components.

Sidewalks

There is a permit (free of charge) for replacing a public sidewalk. No permit is required for adding, replacing, or removing sidewalk on private property.

Pet Licensing

The City requires all pets over five months of age to be licensed. A current certificate of rabies vaccination showing the tag number and expiration date must be submitted at time of licensing.

☎ (414) 766-7000

🌐 oakcreekwi.org/petlicense

License Online

🌐 madacc.org



Plow Damage

The Department of Public Works will install black dirt and seed to repair any damage to lawns caused during plowing. Damage to other appurtenances installed within the City street right-of-way (i.e. walls, planters, sprinkler heads, etc.) will not be considered for cost of replacement. To report plow damage, contact the Department of Public Works.

☎ (414) 570-5682

Mailboxes

If your mailbox and/or post was damaged during snow plow operations, please report damage to the Department of Public Works. The City will first attempt to repair the damage. If damage is too extensive, the mailbox and/or post will be replaced at no cost with a standard City mailbox. If necessary, the City will drop off a temporary mailbox which will then be picked up once the final repair/replacement is completed. Custom mailboxes will not be

replaced but if the resident prefers a custom mailbox, the City will reimburse up to \$100 per event for parts only.

Plumbing Permits

See [Permitting](#).



Police Department

The Oak Creek Police Department is charged with protecting the lives and property of the citizens of Oak Creek and visitors to the community. In addition to law enforcement, the Police Department designs and executes programs of community service, crime prevention and anti-crime education.

The Police Station is located at 301 W. Ryan Road.

☎ **For emergencies, dial 9-1-1**

☎ General Information (414) 762-8200

🌐 oakcreekwi.org/police

Polling Places

See [Elections](#).

Potholes

See [Road Maintenance](#).

Programs, Library

See [Library](#).

Programs, Police

See [Events](#).

Programs, Recreation

See [Recreation](#).

Property Deeds

Milwaukee County Real Estate Staff can provide assistance for visitors seeking to research recording information. They will conduct the search for a \$10.00 fee.

Milwaukee County Office of the Register of Deeds

☎ (414) 278-4021

🌐 county.milwaukee.gov/EN/Register-of-Deeds/Real-Estate-Records

Property Maintenance

See [Code Enforcement](#).

Property Taxes

The City Treasurer’s office is responsible for property taxes in the City of Oak Creek.

Property tax bills are mailed annually on or before the third Monday of December.

☎ (414) 766-7000
 🌐 oakcreekwi.org/treasurer

Public Pool

See [Aquatics](#).

Public Works

The Department of Public Works is divided into four distinct, yet collaborative Divisions: Streets, Parks & Open Space Management, Forestry and Street Lighting.

Streets

The Streets Division of Public Works is responsible for a wide variety of services including overseeing the pickup of residential garbage and recycling (See [Garbage and Recycling](#)), operating the recycling yard (See [Recycling Yard](#)), and snow removal operations (See [Snow and Ice Removal](#)).

☎ General Questions (414) 768-6552
 ☎ Advanced Disposal (Trash Collection) (262) 679-0860
 🌐 oakcreekwi.org/dpw

Parks & Open Space Maintenance

The Parks & Open Space Maintenance Division is responsible for maintaining City parks, pavilions, athletic fields and various median areas throughout the city. For City park or facility rental and usage information see [Facility Rentals](#).

Forestry

The Forestry Division is responsible for street tree planting, removal and pruning. They are also responsible for treatment of City street trees for various diseases, including Emerald Ash Borer. Contact the Urban Forester with questions/concerns regarding your City street trees or private trees.

☎ (414) 570-5685
 🌐 oakcreekwi.org/forestry

Street Light Maintenance

The Street Light Maintenance Division oversees and coordinates the operation of all City-owned street lights, and serves as the liaison to lighting systems owned by WE Energies. See [Street Lights](#) for more information.

☎ (414) 570-5685
 🌐 oakcreekwi.org/cra-request



Radon

Exposure to radon gas is the nation’s second leading cause of lung cancer and the leading cause of lung cancer for non-smokers. Home radon test kits are available at the Health Department for a small cost.

☎ (414) 766-7950
 🌐 oakcreekwi.org/radon

Railroad Crossings

Contact the Engineering Department or file a complaint via Citizen Action Request website.

☎ (414) 766-7000
 🌐 oakcreekwi.org/cra-request

Ramps

See [Permitting](#).

Recreation

Enjoy a healthy, active lifestyle with the help of Oak Creek Recreation programs and activities! We offer programs for all age groups from toddler to seniors, summer camps, sports leagues and more. A full list of available programs is published in the Fall, Winter/Spring, and Summer Acorns.

☎ (414) 766-7920
 🌐 oakcreekwi.org/rec



Recycling

☎ (414) 570-5682
 🌐 oakcreekwi.org/dpw

Appliance Recycling

The Oak Creek Recycling Yard accepts all appliances from residential homes and condos in Oak Creek. There is a \$15 charge to drop off appliances containing freon. Doors should be removed from refrigerators and freezers.

E-Cycling

The Recycling Yard accepts all types of electronic equipment from residential homes and condos in Oak Creek. There is a \$20 charge for each TV.

Recycling Pick Up, Curbside

See [Garbage and Recycling](#).

Textile Recycling

USAgain has a bin located at the Recycling Yard for collection of usable textiles (clothing).

Recycling Yard

The Recycling Yard is located at 720 E. Puetz Road. Hours of operation are Tuesdays, Fridays and Saturdays from 8 a.m. to 3 p.m. with extended hours, Tuesdays 8 a.m. to 8 p.m. April through September. The yard is closed on holidays. The yard is open to all residential homes and condos. Proof of residency is required at entrance of yard.

No contractor vehicles will be allowed into the yard. Items should not exceed 4' in length except for branches, furniture, appliances and metals. The following items require payment by check or cash to dispose of: freon appliances \$15/each, Televisions \$20/each and tires \$3/each. Doors must be removed from refrigerators and freezers and tires should be removed from rims. Gasoline engines must be free of gasoline and oil. Carpet and padding rolls should not exceed 4' in width. Pets and children must remain in vehicle at all times. There is no loitering or scavenging allowed at the Recycling Yard.

☎ (414) 570-5682

🌐 oakcreekwi.org/dpw

Road Maintenance

The Streets Division is responsible for road maintenance which includes pothole patching and road repairs, striping, shouldering, sweeping, grass cutting, snow plowing and salting. The Streets Division is not responsible for all the streets within the City though. To determine which government entity is responsible for certain streets, please refer to the map on the City website.



☎ Department of Public Works (414) 570-5682

🌐 oakcreekwi.org/roadcare

Potholes

To report large potholes, please contact the Streets Division or complete a request for service through the Citizen Request for Action module.

🌐 oakcreekwi.org/cra_request



Safety, Neighborhood Watch

The Oak Creek Police Department assists with Neighborhood Block Watch set up in local communities. Another great way to stay connected to your neighbors is through the Next Door app.

☎ (414) 766-7624

🌐 nextdoor.com

✉ ocpdcommunityresource@oakcreekwi.org

Safety, Safe Routes to School

To report an unsafe condition thought to warrant changes to traffic signage or pavement markings, contact the Engineering Department. For more information regarding the City of Oak Creek Safe Routes to School Action Plan, visit the website.

☎ (414) 766-7029

🌐 oakcreekwi.org/srts



Schools

Residents of Oak Creek are served by the Oak Creek - Franklin Joint School District. See listing on back page for school locations and phone numbers.

Oak Creek-Franklin Schools Student Enrollment

There are two steps to complete the enrollment process for your new student: (1) Complete Online Enrollment (2) Bring your documents (photo ID, proof of residency, your child's birth certificate, your child's immunization record, records request form and a printed copy of your completed online enrollment application) to the School District Office located at 7630 S. 10th Street in Oak Creek.

☎ (414) 768-5880

🌐 ocfsd.org/enrollment

School News

To keep up to date with our quality schools and their success stories, special events and more, you have a variety of communications choices. Please check in often! To receive news to your inbox, join the community email list by clicking the link on the school district website.

🌐 ocfsd.org

🌐 knightvisionocfjds.blogspot.com

📍 OCFS

📍 @OCFS

Senior Citizen Programs

The Recreation Department's Forever Young/50+ program offers a variety of classes, activities and outings for active adults. A full list of programs is published in the Fall, Winter/Spring and Summer Acorn newsletter and is also available on the City website.

☎ (414) 766-7920

🌐 oakcreekwi.org/rec

Sewer Backup

If you are experiencing a sewer back up in your basement call the Water and Sewer Utility.

☎ (414) 570-8210

🌐 water.oak-creek.wi.us/

Sharps Container Collection Site

Sharps containers prevent the spread of disease and ensure safe needle disposal. The Health Department offers a free Sharps collection program, including replacement containers, for Oak Creek residents.

- ☎ (414) 766-7950
- 🌐 oakcreekwi.org/health

Sheds

See [Permitting, Garages](#).

Shingle Disposal

The City does not accept shingles. Sorce Services, LLC in Franksville is one vendor who accepts shingles. For more information, contact Sorce Services.

- ☎ Sorce Services (414) 425-4300

Shingles

See [Permitting](#).

Sidewalks

For sidewalk issues such as raised, sunk or cracked slabs, please contact the Engineering Department.

- ☎ Engineering (414) 766-7000

Signs

To report damaged or missing street or traffic signs, please contact the Department of Public Works.

- ☎ (414) 570-5682
- ✉ oakcreekwi.org/cra-request

Signs (Temporary)

No sign shall be placed in the public right of way (grassy area between the road and sidewalk/property line). This includes but is not limited to yard sale, for sale, election, business promotion, etc. Community or Nonprofit event signs being placed on private property with property owner's consent requires a temporary sign permit at no cost. See application website for more information.

- ☎ (414) 766-7000
- 🌐 oakcreekwi.org/government/municipal-code

Election Signs

Although a temporary sign permit is not required for the placement of election signs, consent of the property owner is still necessary. Signs must not be erected prior to the first day of the election campaign period, as defined in Section 12.04 of the Wisconsin Statutes, and must be removed within 7 days following the election. Signs cannot be placed in a street right-of-way or on any utility poles, nor within a vision clearance triangle. Signs cannot be larger than 32 square feet in area on one side, and 64 square feet in area on all sides.

Slabs

See [Permitting](#).

Snow and Ice Removal

The Department of Public Works is responsible for snow plowing and salting of City streets. The DPW is not responsible for all the streets within the City, though. To determine which government entity is responsible for certain streets, please refer to the City website.

- ☎ Department of Public Works (414) 570-5682
- 🌐 oakcreekwi.org/snowinfo
- 🌐 oakcreekwi.org/roadcare

The blowing and/or shoveling of snow onto City streets is a violation of the Municipal Code and is subject to ticketing. Property owners are required to clear their mailboxes and fire hydrants of snow and ice. Sidewalks also are required to be cleared of snow and ice within 24 hours after such snow or ice has ceased to fall or accumulate. To report a sidewalk that has not been cleared of snow/ice, contact the Engineering Department.

- ☎ Engineering (414) 766-7000
- 🌐 oakcreekwi.org/cra-request

Special Event Permits

Individuals, organizations or agencies using City parkland or street right-of-way for public events must receive approval from the City. Additional policies, procedures or ordinances may also apply. Please contact the City Clerk's office for more information.

- ☎ (414) 766-7023

Special Pickups

See [Cleanup Services](#).

Splash Pad

Cool off during the summer months at our community splash pad located in Drexel Town Square. The splash pad is open daily from 10 a.m. until 8 p.m., Memorial Day through Labor Day.

Three silver buttons on the pad will activate a four-minute water cycle, with different features turning on and off within that cycle. While the water is active, two additional red buttons provide an opportunity for interaction, changing the water from a geyser to a flower spray!

Public restroom facilities are available at 332 W. Town Square Way, near the splash pad.



Sports Fields

See [Athletic Fields and Facilities](#).

Storage

Temporary storage containers cannot be placed on grass.

☎ (414) 766-7000

📄 oakcreekwi.org/government/municipal-code

Street Lights

To report street light outages or issues, please contact the Department of Public Works or enter in a request for service on the Citizen Request for Service module.

☎ Department of Public Works (414) 570-5682

📄 oakcreekwi.org/cra-request

Student Enrollment

See [Schools](#).



TB Skin Testing

The Health Department provides TB skin testing for a fee and by appointment.

☎ (414) 766-7950

📄 oakcreekwi.org/health

Tennis Courts

See [Athletic Fields and Facilities](#).

Textile Recycling

See [Recycling](#).

Traffic Signals

To report issues with traffic lights, please contact the Engineering Department.

☎ (414) 766-7000

📄 oakcreekwi.org/cra-request



Trails

Bike

City bike maps are available online.

☎ (414) 766-7000

📄 oakcreekwi.org/bike

📄 wisconsin.gov/Documents/travel/bike/bike-maps/county/milwaukee.pdf

Walking Map

The Health Department has created a convenient walking map to help residents recognize the potential of using their neighborhood streets, paths, and sidewalks as free resources for improving their fitness.

☎ (414) 766-7950

📄 oakcreekwi.org/walk

Transient Merchants

See [Licensing](#).

Trash Pickup, Curbside

See [Garbage and Recycling](#).

Treasurer

The City Treasurer is entrusted with collecting, depositing and investing of all City Funds, and is responsible for the entire tax roll process.

☎ (414) 766-7000

📄 oakcreekwi.org/treasurer

Trees

Please report damage to City street trees as soon as possible and use caution when trimming or mowing around the trees to avoid cutting or nicking the trunk. Also never apply herbicides to tree trunks, bark, sprouts or roots. In the summer, please water your street trees. Contact the Urban Forester with questions/concerns regarding your City street trees or private trees.

☎ (414) 570-5685

📄 oakcreekwi.org/forestry



Vacation Checks

The Oak Creek Police Department offers an added sense of security while you are on vacation. To schedule a vacation check on your property when you are out of town contact the OCPD.

☎ (414) 766-8200

📄 oakcreekwi.org/vacation

Vital Records

Vital Records, including Birth and Death Certificates, can be obtained from any Register of Deeds office in the State of Wisconsin. Please see their website for further information.

📄 county.milwaukee.gov/EN/Register-of-Deeds/Vital-Records

Voter Registration

See [Elections](#)



Warning Sirens

The City has three warning sirens, which cover most locations in the City. These sirens, however, are not designed to be heard by people located indoors. Please tune into your television, radio, or other electronic devices for updates. A weather-alerting device in your home is recommended, especially for times when occupants may be sleeping.

Water Emergencies

If you are experiencing any water quality issues, please contact the Water and Sewer Utility.

☎ (414) 570-8210
🌐 water.oak-creek.wi.us

Water Meters

If you have a leaking meter in your home, please call the Water and Sewer Utility.

☎ (414) 570-8210
🌐 water.oak-creek.wi.us

Water Service/Billing Questions

To establish your name on a new account, or if you have questions about your billing or services, please contact the Water and Sewer Utility.

☎ (414) 570-8210
🌐 water.oak-creek.wi.us



WE Energies

Customer Service - Residential

☎ (800) 242-9137
🌐 we-energies.com/home/contactus.htm

Natural Gas Emergencies and Leaks

☎ (800) 261-5325
🌐 we-energies.com/home/contactus.htm

Power Outages

☎ (800) 662-4797
🌐 we-energies.reportmyoutage.com

Weed/Grass Complaints

See [Code Enforcement](#).

Weight Limits, Streets

The weight limit on City streets is 3 tons, year round. Trucks exceeding this weight should use trucking routes as long as feasible and then use the shortest distance in on City streets to their final destination.

WI Department of Motor Vehicles

☎ (608) 264-7447
🌐 wisconsindot.gov/Pages/online-srvcs/external/dmv.aspx

Wildlife

See [Animal Control](#).



Yard Waste

☎ (414) 570-5682
🌐 oakcreekwi.org/dpw

Garden Clippings

Clippings of perennials and pulled garden plantings (excluding leaves, grass and branches) may be bagged and tossed into your trash bin or they may also be disposed of at the Recycling Yard.

Grass Clippings

The City does NOT accept grass clippings. Grass clippings should be either composted or mulched back into your yard. Sod is accepted at the Recycling Yard.

Leaves

The City does NOT pick up leaves curbside, nor may leaves be placed in the streets, alleys or sidewalk areas. Residents may dispose of their leaves at the Recycling Yard during normal hours.



Zoning

To find zoning requirements for a particular property, or follow development projects as they move through the development process, individuals should visit the City's [ZoningHub](#) website.

🌐 oakcreek.zoninghub.com

Find it Fast Phone Directory

CITY GOVERNMENT

Oak Creek City Hall * (414) 766-7000
 Fax..... (414) 766-7976

EMERGENCY**9-1-1**

Assessor's Office * (414) 766-7069

City Administrator's Office * (414) 766-7000

City Clerk * (414) 766-7023

Fire (non-emergency)..... (414) 570-5630

Station 1, 255 E. Centennial Dr..... (414) 570-5610

Station 2, 3950 E. Oakwood Rd..... (414) 570-5620

Station 3 (Headquarters), 7000 S. 6th St..... (414) 570-5630,

Garbage Collection Issues, Carts, etc.

Advanced Disposal (262) 679-0860

Health Department * (414) 766-7950

Library * (414) 766-7900

Police, 301 W. Ryan Rd.

General Information..... (414) 762-8200

Community Resource Bureau..... (414) 766-7624

Crime Stoppers..... (414) 766-7699

Municipal Court (414) 766-7621

Open Records Request (police only)..... (414) 766-7658

Public Works, 800 W. Puetz Rd...... (414) 768-6552

Forestry..... (414) 570-5685

Recycling, 720 W. Puetz Rd (414) 768-6552

Recreation * (414) 766-7920

Fax..... (414) 766-7942

Forever Young Club (50+) (414) 766-7920

24 Hr. Activity Recording (414) 299-9721

Press 1: General Information

Press 2: Team Sport Information

Departments with an * (asterisk) located at 8040 S. 6th St.

ELECTED OFFICIALS

Mayor Dan Bukiewicz..... (414) 208-5048

District 1 Alderman: Steve Kurkowski..... (414) 336-0125

District 2 Alderman: Gregory Loreck..... (414) 559-2169

District 3 Alderman: Rich Duchniak (414) 840-7037

District 4 Alderman: Mike Toman (414) 807-3337

District 5 Alderman: Ken Gehl (414) 570-0801

District 6 Alderman: Chris Guzikowski..... (414) 759-5418

City Clerk Catherine Roeske (414) 766-7023

Municipal Judge Alice Rudebusch..... (414) 766-7621

Treasurer Barb Guckenberger..... (414) 766-7000

Not sure who your alderperson is? Go to:
www.oakcreekwi.org/aldermanicdistricts/

UTILITIES

Natural Gas Emergencies/Leaks (800) 236-9874

Underground Utility Locator Service..... 811

Water & Sewer Utility, 170 W. Drexel Ave...... (414) 570-8210

Emergency..... (414) 768-7060

WE Energies Residential Customer Service..... (800) 242-9137

Gas Leak or Emergency (800) 261-5325

Power Outage Hotline..... (800) 662-4797

Diggers Hotline..... (800) 242-8511

SCHOOLS

Oak Creek Franklin School District (414) 768-5850
 7630 S. 10th Street

Oak Creek High School..... (414) 768-6210
 340 East Puetz Road

9th Grade Center at Oak Creek High School..... (414) 570-3840

East Middle School (414) 768-6260
 9330 S. Shepard Avenue

West Middle School (414) 768-6250
 8401 S. 13 Street

Carollton Elementary School (414) 768-6290
 8965 S. Carollton Drive

Cedar Hills Elementary School (414) 761-3020
 2225 W. Sycamore Avenue

Deerfield Elementary School (414) 768-6220
 3871 E. Bluestem Drive

Edgewood Elementary School (414) 768-6280
 8545 S. Shepard Avenue

Forest Ridge Elementary School (414) 574-4050
 2200 W. Drexel Avenue

Meadowview Elementary School..... (414) 768-6240
 10420 S. McGraw Drive,

Shepard Hills Elementary School (414) 768-6270
 9701 S. Shepard Hills Drive

MISCELLANEOUS PHONE NUMBERS

Milwaukee Area Domestic Animal Control Commission (MADACC) (414) 649-8640

Milwaukee County Transit System (MCTS) 711
 Voice..... 414-937-3218

Milw. Metropolitan Sewerage District (MMSD) (414) 272-5100

Oak Creek Community Center (414) 768-5840
 8580 S. Howell Avenue

South Suburban Chamber of Commerce (414) 768-5845
 8040 S. 6th Street